



Hampshire
County Council

From Integrated Youth Support Services *To*

Please complete this survey and return to:

FAO: Karen Lewry
Children's Services Department
Hampshire County Council
Elizabeth II Court East
The Castle
Winchester
SO23 8UG

Please email any additional comments to youth.info@hants.gov.uk

Cover sheet

IYSS consultation with young people

1. Welcome

Please complete this survey by Wednesday 30 June.

We are currently looking at how we can improve young people's services in Hampshire, to make sure we are offering the services and activities you need at the right times and in the right places.

To help us do this, we want to know what you think of current services for young people in Hampshire. Please complete the survey by 30 June to tell us what you think.

* 1. Are you a young person, aged between 10 and 25, living in Hampshire?

Yes

No

IYSS consultation with young people

2. Improving young people's services in Hampshire

1. Please rate how much you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree
I know how to access meeting places and projects	jn	jn	jn	jn
I know about safe and enjoyable places to hang out	jn	jn	jn	jn
I have access to enriching and fun experiences (e.g. arts, heritage and sports events)	jn	jn	jn	jn
I have access to youth clubs and sessions for young people	jn	jn	jn	jn
I feel encouraged to do volunteering activities	jn	jn	jn	jn
I am involved in the development, monitoring and review of young people's services	jn	jn	jn	jn
I know how to find information about what services are on offer	jn	jn	jn	jn
I have access to support for physical, social and health issues	jn	jn	jn	jn
I have access to help about learning and jobs	jn	jn	jn	jn
There are activities for me to get involved with in my area	jn	jn	jn	jn

IYSS consultation with young people

3. Connexions

We offer Connexions services to all young people aged between 13 and 19 (or up to 25 for young people who have learning difficulties and disabilities).

Personal advisers (PAs) give advice and guidance on issues you may be faced with, whatever they are.

PAs can be found in schools, colleges and information centres. You can also book an appointment or drop-in at various locations in the county.

1. I have accessed Connexions services:

- In school or college
- At a drop-in session
- By email
- By phone
- Online
- I have never accessed Connexions services
- Other (please specify)

2. Please rate how much you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree
It is easy to find information about Connexions services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Connexions opening times or session times are convenient for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have found the Connexions service useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Please let us know any comments that you have about Connexions.

IYSS consultation with young people

4. Youth teams

Youth workers engage with young people between the ages of 13 and 19, offering them support and learning opportunities in a challenging but safe way.

District Youth Teams offer a range of things to do and places to go for young people, including sessions, projects and activities, in a variety of settings. They work alongside other local authorities and the voluntary sector to provide opportunities for and with young people.

1. I have accessed services offered through local youth teams:

- Youth club
- Youth centre
- In school or college
- At a drop-in session
- By email
- By phone
- Online
- I have never accessed youth teams' services
- Other (please specify)

2. Please rate how much you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree
It is easy to find information about youth teams and activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The opening times of youth centres and activities are convenient for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have found the youth services fun	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have found the youth services useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Please let us know any comments that you have about the youth services.

IYSS consultation with young people

5. Getting involved

There are number of ways in which you can get involved and have your say to shape services including:

- Hampshire County Youth Council (HCYC)
- UK Youth Parliament Hampshire (UKYP)
- The Care Council
- District youth councils

1. I have accessed HCYC, UKYP, District youth councils or the care council:

- In school or college
- At a drop-in session
- Through a youth worker
- Through a social worker
- By phone
- By email
- Online
- I have never accessed HCYC, UKYP or care council groups
- Other (please specify)

2. Please rate how much you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree
It is easy to find information about getting involved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know how I can have my say about things that are important to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The meeting times for HCYC, UKYP, District youth councils or the care council are convenient for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have found the HCYC, UKYP, District youth councils or the care council useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Please let us know any comments that you have about getting involved.

6. Contact

1. How do you prefer to find out information about things to do in your area?

- Websites
- Telephone
- Text
- Face-to-face
- Leaflet
- Poster
- Newsletter
- Email
- Social networking sites (e.g. facebook, Twitter)
- Other (please specify)

2. How do you prefer to find out information about how to get help if you have a problem?

- Websites
- Telephone
- Text
- Face-to-face
- Leaflet
- Poster
- Newsletter
- Email
- Social networking sites (e.g. facebook, Twitter)
- Other (please specify)

3. Have you used YouthTube – the new website for young people in Hampshire? www.youthtube.hants.gov.uk

Yes

No

IYSS consultation with young people

4. If yes, did you find the information you were looking for?

Yes

No

Not applicable

5. If you have used YouthTube before -

Please rate how much you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable
I found the information I was looking for easily	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I liked the look and feel of the site	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I will use YouthTube again	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Please let us know any comments that you have about YouthTube or contacting young people's services in Hampshire.

7. What name do you think would best describe a collection of services for young people aged 13-19?

Young people's services

Young people's support services

Youth services

Youth support services

Youth development service

Youth development service

Young people's development service

Young people's development agency

Other (please suggest)

7. About you

1. How old are you?

10-12

13-14

15-16

17-18

19-20

21-22

23-24

25-26

2. What gender are you?

Male

Female

3. Which district do you live in?

Basingstoke

East Hants

Eastleigh

Fareham

Gosport

Hart

Havant

Isle of Wight

New Forest

Portsmouth

Rushmoor

Southampton

Test Valley

Winchester

IYSS consultation with young people

4. Do you consider yourself to have any of the following?

- Learning difficulties/disabilities
- Physical disability
- Sensory disability

5. How would you describe your ethnic origin?

- White - British
- White - Irish
- White – any other white background
- Mixed – white and black Caribbean
- Mixed – white and black African
- Mixed – white and Asian
- Mixed – any other mixed background
- Asian or Asian British – Indian
- Asian or Asian British – Pakistani
- Asian or Asian British – Bangladeshi
- Asian or Asian British – any other Asian background
- Black or black British – Caribbean
- Black or black British – African
- Black or black British – any other black background
- Chinese
- Other ethnic group

6. Do you consider yourself to be part of one or more of these groups?

- In care
- Black and minority ethnic
- Traveller
- From an area of relative deprivation
- Learning difficulties and/or disabilities
- Young parent
- Young carer
- Young offender
- Lesbian, gay, bisexual and/or transgender
- Not in education, employment or training

IYSS consultation with young people

8. Thank you

1. Thank you for completing this survey.

If you have any more comments about young people's services in Hampshire please add them below or email youth.info@hants.gov.uk

Visit YouthTube www.youthtube.hants.gov.uk for more information about things to do in Hampshire, advice, support and getting involved.

IYSS consultation with young people